

Broadband Digital Literacy Community

Up Next:
**Middle-Mile Funding & Deployment
Best Practices Panel**



HOSTED BY:





Broadband Digital Literacy Community

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Department of
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BROADBAND ADOPTION

Agenda

- Background on TN Broadband
- Key Elements of Deployment
- How Can You Get Involved?
- What's Next?

Background on Tennessee Broadband

- In 2017, the Tennessee General Assembly passed the TN Broadband Accessibility Act which focused on:
 - Deregulation
 - Digital Literacy
 - Funding for Broadband Infrastructure
- Since 2019, TN has invested more than \$715M in broadband infrastructure to serve more than 600K Tennesseans

Background on Tennessee Broadband

- In 2023, TNECD launched 4 new programs to enhance broadband adoption in Tennessee
 - Connected Community Facilities
 - Digital Skills, Education, and Workforce Development
 - Broadband Ready Communities
 - ICAT Telecom Investment

Elements of Deployment

Broadband Infrastructure

- Project Development
 - Developing Budget
 - Applying for Grants
 - Workforce and Supply Chain Planning
- Project Implementation
 - Accepting Grant Awards
 - Building out Infrastructure
 - Initial Connection of Customers
- Project Closeout
 - Closing out Grand Awards and Expenditures
 - Connecting Customers
 - Planning for Continued Maintenance
- Project Sustainment
 - Maintenance
 - Network Adoption

Elements of Broadband Adoption

Affordability

- Ensuring that consumers can afford to connect to the broadband technology

Device Access

- Ensuring that customers have the resource to connect to a broadband connected device

Elements of Broadband Adoption

Digital Skills

- Ensuring that consumers can comfortably and confidently use broadband technology, devices, and broadband applications.

Workforce Development

- Ensuring that consumers can take learned digital skills and apply them to the workforce.

What Drives Broadband Adoption

- Presence of ISPs
- Marketing efforts
- Community Partnerships
- Training Opportunities
- Affordable Solutions
- Connecting the dots

How can ISPs increase broadband adoption?

- Community Partnerships
 - Encourage communities to engage on broadband adoption topics
 - Partner with community organizations who are doing digital skills training
 - Work with areas in your community where there are gaps and the organizations that support them
 - Connect community members with topics that matter to them

Where are you willing to step in? Be creative.

Questions?

Contact us!

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